



SEC-AAAE Journal

September-October 2017



Claudia Holliday
1960 - 2016

In Memory of Claudia Holliway

Claudia Holliway (nee Bower) left this life on September 14, 2017. She was born on February 12, 1960 and is the daughter of the late Theodore David Bower, who preceded her in death, and Lois Mary (Green) Bower. Claudia was raised in Winnetka, IL and as an adult lived in Nashville, TN prior to moving to Lake Park, GA in 2005. At the time of her passing, she was the Vice President and National Aviation Business Development Lead for Michael Baker International, a global engineering and consulting firm. She was totally devoted to the firm due to its many fine staff members at all levels. Prior to that, Claudia worked in the Country Music business and Sears (headquarters).

Claudia was involved in many career and civic-oriented organizations. Beginning in high school where she was an active member of multiple student volunteer efforts, she continued to serve with great enthusiasm. Related to her career, Claudia was a leader within the Airport Minority Advisory Council; National Board Member and Committee Chair, American Association of Airport Executives; Board Member, International Association of Airport Executives; Director, Society of American Military Engineers-Nashville Post; President, Society for Marketing Professional Services-Nashville Chapter; and Board Member of multiple committees, Southeast Chapter American Association of Airport Executives. She held various committee memberships in other professional organizations at the time of her passing. Claudia was a frequent speaker and session moderator at dozens of aviation industry conferences. One of her favorite activities was being a student mentor through the Academic Affairs Committee of AAAE, where she witnessed several of her mentees and other students whom she came to know grow into airport leadership staff. Within the past decade, Claudia's career involved frequent travel, both domestic and international. While she found all places interesting, some of her favorites included Alaska, Abu Dhabi, Quito Ecuador, Mobile, Montana, Wyoming, Idaho, Ireland, Natchez (MS), Salt Lake City/Park City, Albuquerque, Savannah, Malta, Iceland and Canada. Between family vacations and business trips, Claudia fulfilled her travel goal by visiting all 50 states by her fifty-second birthday.

Claudia found great honor to serve the community. She took pride in being an Art Ambassador and Cultural Arts Guild Board Member, Annette Howell Turner Center for the Arts; Board Member and Vice President, Cypress Lakes Homeowner Association; Volunteer Builder, Habitat for Humanity; Vice President, Kiwanis Club of Valdosta, Inc.; and member of the Military Affairs and Red Carpet Planning committees, Valdosta-Lowndes County Chamber of Commerce. She was a past member of Wymodausis, Readers Review and the Retired Officers Wives Club. Claudia donated time and financial resources to many other organizations, both locally and nationally, and was a significant fundraiser for a couple of aviation-related scholarship foundations.

Claudia was recognized for her career achievements on multiple occasions. On August 2, 2017, she was presented the Georgia Airports Association President's Award by Jim Galloway, Executive Director, Valdosta Regional Airport. In May 2017, Claudia was granted the AAAE Leadership Award, which is a special honor created and given by the sitting Chairman of the AAAE Board.

Claudia Holliway, continued

Claudia was twice named the Southeast Chapter American Association of Airport Executives Corporate Member of the Year (2009, 2014), Georgia Airports Association Corporate Member of the Year (2010) and was the recipient of the Society of American Engineers Regional Vice President's Medal (for meritorious service) in 2002. In 2001, she was commissioned as a Kentucky Colonel by the Governor of the Commonwealth of Kentucky for her service to the Glasgow (KY) Airport.

Although she enjoyed so many things life had to offer, Claudia's favorites were being a grandmother, music, movies, gardening, cooking, entertaining, interior decorating, books, the lake she lived on, college football and animals.

Claudia is survived by her loving mother, daughter Heather Bower and dear granddaughter Isabella Bacon, to whom she was a devoted "Granny," of Houston, brother Greg Bower (Ann Ridge) of Chicago, aunt Ruth Green of Slayton, MN and many other special family members. She was preceded in passing by her grandparents, son-in-law Marcus Bacon, aunts, uncles, and cousins. She leaves behind her beloved dog Shelby and cats Gus and Holly, as well as literally dozens upon dozens of close, loving and loved friends, too many to name, but all of whom she cherished and considered family.

Claudia had a great sense of humor and loved to laugh. While she was compassionate toward others and was laser focused on her career, she never took herself too seriously and wasn't shy about dressing you in silly costumes, or being the "class clown." As such, it was her wish that no one mourn her passing. Rather, she wanted all to remember the good times, laughter, fun and fellowship that was shared throughout the years.

At Claudia's request, there will be no funeral or interment. Instead, she has asked that people celebrate her life by always being kind, loving and generous to one another and living life to its fullest. Also, friends, family and loved ones are encouraged to revel and share memories at a favorite restaurant, a special place, or as a larger group during a conference. Whether noisy or quiet, places at which Claudia enjoyed spending time with so many dear ones; those that will invoke the spirit of love and friendship which has been shared for many years. In Claudia's memory, her family requests that contributions be made to the American Association of Airport Executives Foundation (www.aaae.org), the SAMA Educational Foundation, Inc. (www.secaaae.org), the Humane Society of the United States, or a local animal shelter of choice. Condolences may be made online at www.mclanecares.com McLane Funeral and Cremation Services.

Claudia Holliway. Greatly Missed by Family, Friends, Associates and the Many Animals She Loved So Dearly.

PROUD SPONSOR OF THE 2017 SEC-AAAE ANNUAL CONFERENCE

**SAVANNAHSM
HILTON HEAD**
INTERNATIONAL 

flySAV.com



Experience the Revolution.

Our “build smart” approach is
changing the ways airports
are constructed.

See for yourself at suffolk.com.

build
smart

SUFFOLK



The Lee County Port Authority welcomes
you to Knoxville, Tennessee for the
SEC-AAAE Annual Conference



MEM is a proud
supporter of
SEC-AAAE!

Visit flymemphis.com
for our latest news!
[@flymemphis](https://twitter.com/flymemphis)



GOING ABOVE AND BEYOND

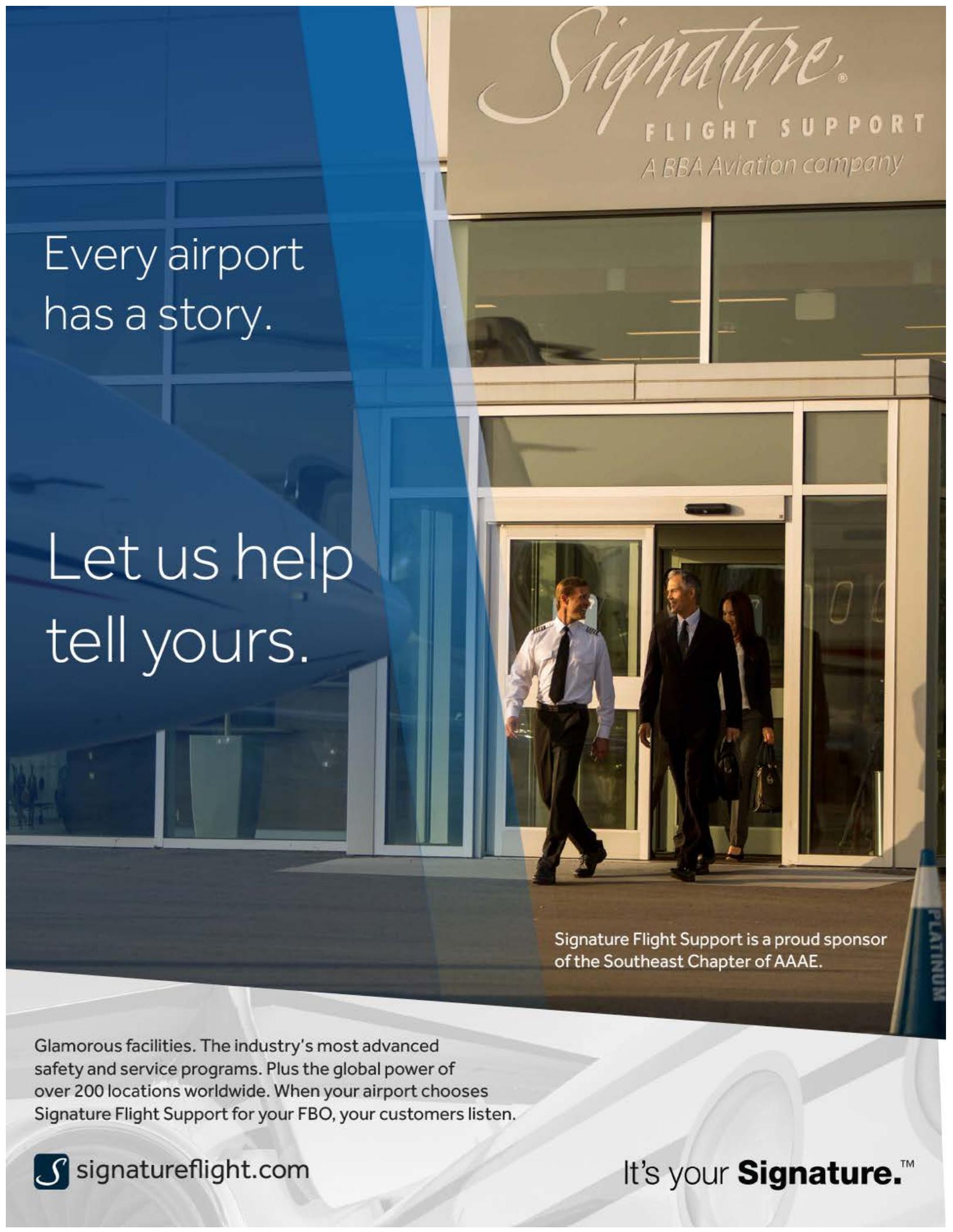


Specializing in aviation planning
and engineering services



Visit us at Booth #15
800.788.2450
www.hanson-inc.com

Offices nationwide including: Florida, Kentucky,
North Carolina and Tennessee

The background of the advertisement is a photograph of a modern airport terminal entrance with large glass windows and doors. Three people are walking out of the entrance: a pilot in a white uniform, a man in a dark suit, and a woman in a dark jacket. The sky is clear and bright. A large blue diagonal graphic element is on the left side of the image.

Signature[®]

FLIGHT SUPPORT

A BBA Aviation company

Every airport
has a story.

Let us help
tell yours.

Signature Flight Support is a proud sponsor
of the Southeast Chapter of AAEE.

Glamorous facilities. The industry's most advanced
safety and service programs. Plus the global power of
over 200 locations worldwide. When your airport chooses
Signature Flight Support for your FBO, your customers listen.

 signatureflight.com

It's your **Signature**.[™]

BIG CITY LITTLE ATTITUDE

Visit the big town that treats everyone like a local. Discover a sophisticated mix of culture and cuisine served up with genuine Southern hospitality.

Knoxville will surprise you.

visit
knoxville
TENNESSEE

visitknoxville.com



Driven to help our aviation clients achieve the highest value possible for the infrastructure they build and manage.



Crawford, Murphy & Tilly

Engineers and Consultants

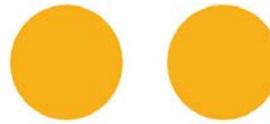
www.cmtengr.com

ALLIANCE



SDF - terminal renovation, sense of place, and branding

Since 1978, Alliance has provided quality passenger-focused airport planning and design at 96 airports (21 in the SEC). We are industry leaders developing environments that are functional, attractive and sustainable, support revenue, embody appropriate sense of place and promote the airport's vision.



Tel +1 612-874-4102

epeterson@alliance.us

www.alliance.us

In Today's Business Environment Every Cent Counts



- ▲ Airline & Tenant Negotiations
- ▲ Airport Legal Issues
- ▲ Benefit Cost Analysis
- ▲ Capital Improvement Program Development
- ▲ Concessions Planning
- ▲ Expert Testimony
- ▲ Feasibility Studies
- ▲ General Aviation & FBO's
- ▲ Financial & Management Consulting
- ▲ Leases and Contracts
- ▲ Passenger Facility Charge Applications
- ▲ Rates & Charges Analysis
- ▲ Request for Proposals
- ▲ Strategic Planning

1806 ROCKY RIVER ROAD
CHARLOTTE, NC 28213
704-597-4384
FAX: 704-597-4385
E-Mail: naicl@newtonandassociates.com

Newton & Associates, Inc.

AVIATION INDUSTRY CONSULTANTS



DELTA AIRPORT CONSULTANTS, INC.

www.deltaairport.com



Planning
Environmental
Engineering
Construction Administration
Program Management
Business & Financial Planning



design/construction solutions

Responsibly Improving The World We Live In

Exceptional planning
& design expertise

Airside/Landside/Facilities

Mike DeVoy
317.780.7232
mdevoy@chacompanies.com

Paul Puckli
703.625.4889
ppuckli@chacompanies.com

chacompanies.com



BUILDING VALUE
WITH OUR CLIENTS,
OUR PEOPLE,
AND THE WORLD



RIC



ORF



GRESHAM
SMITH AND
PARTNERS

www.greshamsmith.com

ARCHITECTURE | ENGINEERING | INTERIORS | WAYFINDING



I ♥
NON
STOP

Because you shouldn't have to
change planes to change cities.

CHA
CHATTANOOGA AIRPORT

Learn more at iHeartNonStop.com

FOR WHEREVER
YOUR ADVENTURE
TAKES YOU



#FLY
TRI

TRI
TRI-CITIES AIRPORT

Book your trip today
at TRIflight.com

HUB
www.hubparking.com

Digital Seamless Mobile Smart

Smart solutions to face
today's challenges and
support your growth

HUB Parking Technology products and solutions are developed around the world and designed for long term performance, bringing together knowledge and expertise from each market. Our local experts can help you streamline your operations and tailor your installation to satisfy all your requirements in a cost efficient way. We handle everything: from project consultancy, to after sales service to grant you a stress free experience. Improve your efficiency, uncover new revenues and elevate your customers' experience through our smart, secure and innovative solutions.

2018 CONFERENCE: MAY 6-8

WE'VE GOT SPACE FOR YOU
IN HUNTSVILLE, ALABAMA



ENTER TO WIN
A FAMILY 4-PACK TO
SPACE CAMP!

AT THE
U.S. SPACE & ROCKET CENTER
HUNTSVILLE, ALABAMA

- Space Camp Experience for Four
- Accommodations at Four Points by Sheraton

**STOP BY OUR BOOTH TO REGISTER AND TO
SNAG A BAG OF ASTRONAUT ICE CREAM**

WWW.HUNTSVILLE2018.COM

No purchase necessary. Purchase will not increase chance of winning. Void where prohibited by law. Open to SEC AAAE members only. Must be at least 25 years of age to enter. Promotion begins April 23 and ends at 5:00 PM on April 24, 2017. Expires May 31, 2018.

THE CONNICO WAY

COST ESTIMATING → SCHEDULING
PROGRAM AND PROJECT MANAGEMENT

Constructability Reviews
Contract Compliance
DBE Plans
Independent Fee Reviews
Document Control
Wage Rate Monitoring

Connico is a DBE/WBE certified in
45 states and Puerto Rico

CONNICO
INCORPORATED

www.connico.com

615.758.7474

A special thank you to TYS for hosting this year's
SEC-AAAE 2017 Conference



- Gate Equipment
- Ground Support Equipment
- Maintenance / Baggage Systems
- Apron Management Technologies and Software Systems

JBT: "Single Source Convenience"



www.jbtaerotech.com

+1 407 851 3377 - Orlando, FL U.S.A.

+44 208 587 0666 - United Kingdom

+1 801 627 6600 - Ogden, Utah U.S.A.

+852 3966 1360 - Hong Kong

+355 16 3301 2000 - Brazil

+65 6542 9255 - Singapore

+34 91 877 5889 - Madrid, Spain

A full service firm with over 100 years of experience!



Allen & Hoshall
www.allenhoshall.com

Memphis TN • Nashville TN • Chattanooga TN • Knoxville TN • Tupelo MS • Jackson MS • Fort Collins CO

**WE'RE NOT JUST AN AIRPORT.
WE'RE AN AIRPORT WITH A VISION.**



Charlotte Douglas International Airport
is an integrated transportation center;
a multimodal hub connecting air,
rail and truck to create economic opportunities -
the Gateway to the Carolinas.



PROUDLY
SERVING
AIRPORT
CLIENTS
FOR
70
YEARS



MAXIMUM VALUE THROUGH PROVEN
INNOVATION & INDUSTRY LEADING EXPERTISE

John Mafera, Aviation Operations Manager
jmafera@mjinc.com | (321) 431-7029

FUTURE-PROOF YOUR MASTER PLAN | WWW.DYNAMIC-PLANNING.COM

PLANNING
ENVIRONMENTAL
ENGINEERING
CONSTRUCTION ADMINISTRATION

This Newsletter Dedicated to the Memory of
Claudia Holliway.

The information contained in this newsletter is for general information purposes only. The information is provided by the Southeast Chapter of the American Association of Airport Executives and while we endeavor to keep the information up to date and correct, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the website(s) noted herein or the information, products, services, or related graphics contained in the newsletter or on the website(s) noted for any purpose. Any reliance you place on such information is, therefore, strictly at your own risk.

In no event will the Southeast Chapter of the American Association of Airport Executives be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arising out of, or in connection with, the use of this newsletter.

Through this newsletter you are able to link to other websites which are not under the control of the Southeast Chapter of the American Association of Airport Executives. We have no control over the nature, content, comments, language, photos, graphics, and/or availability of those sites. The inclusion of any links does not imply a recommendation or endorsement of the views expressed within those or any other links.

The Southeast Chapter of the American Association of Airport Executives is confident every effort is made to keep the website(s) noted herein up and running smoothly; however, The Southeast Chapter of the American Association of Airport Executives takes no responsibility for, and shall not be liable for, the website(s) being temporarily or permanently unavailable due to technical issues beyond our control or links that have expired, are disabled or misdirected.

Where broken links occur, the reader may Google the headline for additional information.

Linked headlines for the Southeast Chapter—AAAE Journal provided by Google News at www.news.google.com unless otherwise noted.

Contact Us:

Where are we next?

AAAE National Airports
Conference (NAC)

October 1-3, 2017

Las Vegas, NV

Robert C. Brammer
Executive Secretary
8712 Caspiana Lane
North Charleston, SC 29420
(843) 425-3878
admin@secaaae.org
www.secaaae.org

***The Work Hard,
Play Hard
Chapter of
AAAE!***